

Customer: \_\_\_\_\_

From: \_\_\_\_\_

Attn: \_\_\_\_\_ Date: \_\_\_\_\_

P.O. Number: \_\_\_\_\_

**Non-Cancelable / Non-Returnable Product Agreement**

We have received and thank you for your recent purchase order and ask that you agree to our policy regarding non-cancelable / non-returnable (NCNR) products to avoid misunderstandings. The below listed parts shall be considered as non-cancelable, non-returnable, and non-reschedulable. You assume full liability for any product that:

- a. Has been shipped to you
- b. Is being held in inventory for you
- c. Has been ordered from and manufactured by our supplier
- d. Is work-in-process or pre-built by our supplier
- e. Parts that, in conjunction with the manufacturer, can't be moved out to a newly requested date

Product may be returned in accordance with any applicable warranty. Any warranty that would ordinarily apply will not be affected by this agreement.

We will make every effort to accommodate changes in your delivery requirements, however once production has begun or product purchased, we may be unable to make changes. If changes can be made, you are responsible for any charges passed along from our supplier.

| Manufacturer | Manufacturer Part No. | Customer Part No. | Quantity | Unit Price | Schedule |
|--------------|-----------------------|-------------------|----------|------------|----------|
|              |                       |                   |          |            |          |
|              |                       |                   |          |            |          |
|              |                       |                   |          |            |          |
|              |                       |                   |          |            |          |

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_